

Treviso, Italy,  
November 2024  
To whom it may concern,

Dear Customer,

We are pleased to inform you that DAIKO is dedicated to continuous improvement, and as part of this commitment, we have embarked on an optimization journey to enhance our existing Quality Management System (QMS). This initiative includes integrating the requirements of the voluntary standards EN ISO 14001 and 45001.

EN ISO 14001 focuses on environmental management systems, while EN ISO 45001 pertains to occupational health and safety (OH&S) management systems. These internationally recognized standards will complement our existing EN ISO 9001 certification.

The certification process for these standards has already commenced, and we anticipate its completion by July 2025. Until that date, the issuance of the 9001 certification will be temporarily suspended to facilitate the optimization of surveillance activities by the third party.

To mitigate any inconvenience during this transitional phase, we are pleased to attach the independent third party declaration letter detailing the ongoing commitment and progress.

We believe that integrating these standards into our QMS will not only enhance our operational efficiency but also demonstrate our commitment to environmental sustainability and ensuring the well-being of our employees.

Should you require any further clarification or have any questions regarding this initiative, please do not hesitate to contact us.

We greatly appreciate your understanding and continued support.

Thank you for your attention to this matter.

Sincerely,

Ing. Claudio Ongaro  
DAIKO CEO

